



Ga HomeView - General Terms & Conditions

- 1) If the photographer cannot adequately shoot the property once they arrive due to reasons beyond our control (such as, but not limited to a) unable to gain access to the property, b) excessive clutter and mess, c) unrestrained animals, a fee equal to 50% of the total price will be assessed. **Please make certain arrangements have been made to access the property prior to scheduling a shoot.**
- 2) It is the Realtor and/or home owner's responsibility to have the home in photo ready condition prior to the photographer arriving. The photographer may make minor adjustments to improve the shot, but they cannot move furniture or make significant changes, clean the home, etc.
- 3) If, for any reason, you are unable to keep your scheduled appointment please give 24 hours notice so we can reschedule you at a more appropriate time and open your time slot to others. Cancellations with less than 24 hours notice may incur a \$50 cancellation fee. Cancellations made within 4 hours of the scheduled appointment will incur a 20% fee. Cancellations made on site or within 1 hour of the scheduled appointment will be assessed a 50% fee.
- 4) Please make any special requests known to the photographer via the notes section of the order page before the shoot begins, including specific shots, angles and the like. Otherwise the photographer will shoot the home based on experience, the home's condition, lighting and several other factors to get the best possible shots. That sometimes means making compromises when it is necessary to shoot around things or compensate for the angle of the sun.
- 5) Turnaround time for photography is next business day, 48 hours for video and 3D.
- 6) Payment is due at the time of order by credit card using our secure ordering system. In special cases payment can be accepted at the shoot prior to start.
- 7) In the event of unfavorable weather on the day of your shoot, you may opt to reschedule for our next available opening without incurring a fee. You may also opt to proceed with the shoot as originally scheduled regardless of weather conditions. In this case please understand that your photos will reflect the weather conditions at the time of the shoot - clouds, rain, etc. In some severe weather conditions we cannot risk damage to equipment and may not be able to shoot exteriors. An extra trip fee of \$50 + any applicable travel fee will be charged in the event your photographer has to return to the property to complete any shots that were not possible due to weather.

8) Hosting for your complementary single property web sites (branded and unbranded) is provided for a period of one year from the date the shoot is completed. You may choose to renew your hosting using the client portal.

Copyright Notice: The photographer who has taken the image is the copyright holder of the image.

The copyright of an image is not transferred to any other party.

Photo Rights and Usage for Real Estate Photography:

The original agent who paid for this service has permission to use these images on any electronic or printed form of advertisement for the promotion of that property. The licensing agreement is valid only for the duration the home/ property is listed for sale and cannot be reused without specific written permission.

Images cannot be sold or given by the original agent to another agent or vendor for self promotion or transfer of listing.

Photo Rights and Usage for Builders, Stagers, Designers, Home Owners, and others:

Builders, stagers, designers and others who wish to use images taken by our photographer should contact us for specific licensing information. In addition to fees paid to GA HomeView a property photography release will need to be obtained from the homeowner.